Meeting Needs of Volunteers Using Trained Trainers

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Multiple agency-sponsored water stewardship program







CFM

MDC

DNR

Missouri Stream Team Program

Its citizen driven!!



Missouri Stream Team Program

Working partnership of citizens concerned about Missouri streams

> Education

Stewardship

Advocacy



Missouri Volunteer Water Quality Monitoring Program (VWQM Program)

Part of the Missouri Stream Team Program

Free

Open to anyone with an interest in water quality



Goals of VWQM Program

> Inform and educate

Establish a monitoring network

> Enable citizens

Halt degradation



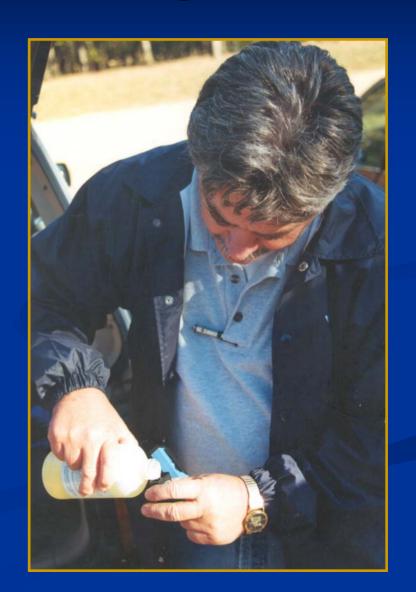
Levels of Training

> Introductory Level

> Level 1

> Level 2

> Level 3



Expectations From Volunteers

- Share knowledge & information
- > Periodically monitor a stream
- Submit data



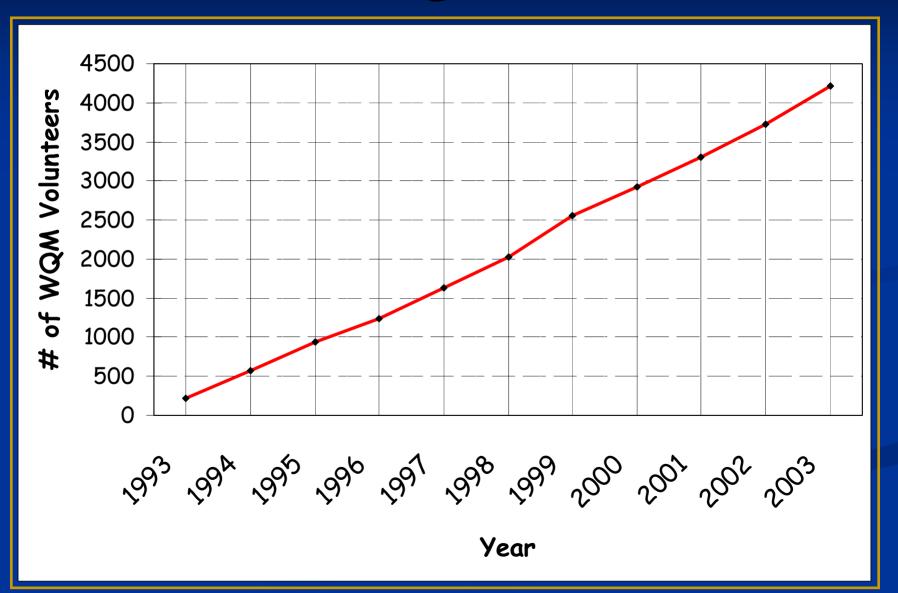
Data Uses

- > Inform and educate
- > Gather baseline information
- Locate problems
- > Identify long-term trends
- Supplement agency data

Uses of Level 2 & 3 Data

- Evaluate best management land use practices (BMPs)
- Planning by local agencies, such as zoning regulations
- > Planning and permitting DNR
- > DNR's biennial report to EPA (305(b))

VWQM Program Growth



VWQM Program Growth

Today we still have waiting lists for most of our Introductory workshops

How do we meet the demand?



Use Trained Trainers

Implemented to teach Introductory workshops



"Train the Trainers"

- > 1999
 - > Had a total of 2,554 trained volunteers
 - 4-5 FTE's teaching an average of 30 workshops per year
- > First Train The Trainer Class
 - > 22 attendees
 - Selected from agency staff, teachers, and dedicated volunteers that had previously attended VWQM training

"Train the Trainers" Benefits

- Reduce staff time needed to teach workshops
 - Enable staff to meet demand by the public for training
 - > Offer expanded workshop schedules



"Train the Trainers" Drawbacks

- Scheduling
- Public speaking abilities
- Keeping on track w/ presentations
- > Ability to answer technical questions
- Quality Assurance/Quality Control

"Train the Trainers" Drawbacks (cont.)

> Consistency

Data quality

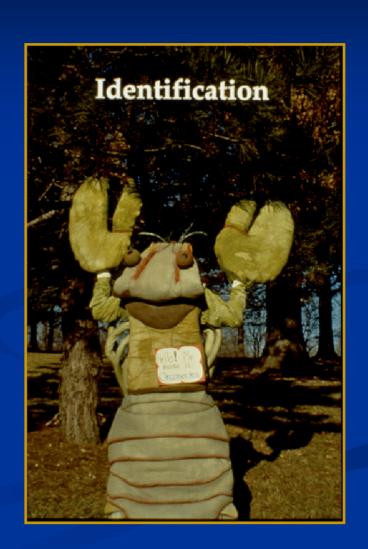
"Non-sanctioned" workshops



How to Minimize Drawbacks?

Challenging due to the human element!

- > Quality candidates
- Proper training
- > Teachers' outline
- Layout "ground rules" of expectations



How to Minimize Drawbacks?

Use the good ones!



Summary

➤ In order to meet increased demands for VWQM workshops, the MO Stream Team Program began training volunteers

as "Trained Trainers"

There have been mixed results in using this method



Summary

Benefits have included reduced staff time needed to teach workshops

- > Main drawbacks include:
 - > Keeping on time with material
 - Consistency in material taught and data received
 - > "Unsanctioned" workshops

Summary

- Minimizing drawbacks can be challenging!
 - > Identify and use quality candidates
 - > Provide proper training
 - > Provide a teachers' outline
 - > Use the good ones!



